



Data Center + Integrated Facilities Management Services






Powering outcomes for the future

With Data Center +, you'll experience the confidence that comes from resilient, always-on data centers. With decades of experience in managing data centers around the world, we know how to eliminate downtime, reduce energy costs and optimize total cost of ownership (TCO) — all while supporting your sustainability goals.

We virtually eliminate the leading cause of data center downtime, human error, with industry-leading, intelligent software that automates your data center operations. And, when human intervention is necessary, our highly-qualified data center technicians strictly adhere to standard operating procedures honed over 30+ years of operational excellence.

We combine proactive, offsite monitoring with 24/7 support to keep performance issues from becoming emergencies. Staffing and services are tailored to the needs of your sites, whether that means full-time onsite staffing or flexible on-call engineers.

We power outcomes for your data centers – so you can focus on what's next, now.



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A technology-first approach to your data centers

MCIM

We have a strategic partnership with the industry's top cloud-based operations platform, MCIM. Designed for critical environment maintenance, MCIM centralizes and standardizes facilities data while automating FM operations. With MCIM technology, we can optimize your total cost of ownership and minimize the risk of human error that can lead to costly downtime – all while providing performance data in clear, easily-accessible dashboards.

Corrigo

JLL's powerful computerized maintenance management system (CMMS) unites operations, asset and work-order management, maintenance and analytics for smarter facilities management. Corrigo's real-time flow of information — from work order through invoicing and payment remittance — keeps you in control and drives substantial cost savings.

6,000
Data center engineers

400+
Data centers
under management

100M SF
Data center SF
under management

80+
Countries



People, Process and Plant

Our world-class platform encompasses best practices, leading technologies and proven methodologies for People, Process and Plant.



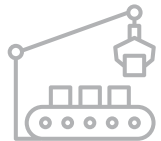
People

- Highly-trained and certified staff
- Vetted vendor partnerships
- Ongoing training and development
- Change management programs



Process

- Proven best practices and standard operating procedures
- Compliance audits
- Comprehensive documentation and playbook
- Robust change controls



Plant/Equipment

- Risk-focused maintenance
- Lifecycle planning
- System validation
- Performance testing
- 24/7 monitoring





Capital Asset Renewal

Optimize your TCO and increase resiliency with our standardized, streamlined approach to asset renewal. We provide trustworthy data to reduce your backlog of deferred maintenance, prioritize capital investments and maximize the ROI of your capital funding.

Our Capital Asset Renewal solution inputs data from facility condition assessments and predictive analytics technology directly into your data center's lifecycle asset management ecosystem. This closed-loop process provides visibility into your entire infrastructure – from the building level down to a single asset – with a prioritized asset renewal plan. We help you create and execute data-driven forecasts to optimize facility performance and proactively manage your capital.

Strategic Asset Management Planning

Our Strategic Asset Management Planning process is an end-to-end lifecycle asset management planning solution that optimizes TCO and increases uptime. This program is the only solution that complies with ISO55001, so you can be confident in its data and proven framework. In alignment with your data center strategy and goals, we efficiently deliver maintenance and asset investment strategies as well as a robust framework to help you meet critical asset performance metrics.



Reliability- and Risk-Centered Maintenance

Traditional maintenance programs focus on scheduled activities, regardless of equipment condition. In contrast, our unique maintenance program is based on equipment performance monitoring and utilizes a streamlined, scalable and customizable reliability-centered maintenance and risk-based maintenance approach to provide the right maintenance on the right equipment at the right time.

We deploy sophisticated technologies to measure vibration, heat generation and other indicators of equipment condition. Excessive vibration or other issues are detected and remediated before the equipment begins to malfunction or fails and causes costly downtime.

All maintenance activities are documented, verified, analyzed and integrated with JLL's industry-leading technology platform. Whether you're using Corrigo's end-to-end facilities management technology solution or another CMMS, our engineering team documents the maintenance data needed to reinforce compliance, benchmark performance and optimize maintenance spend.

Risk- and reliability-centered maintenance drives savings across the full asset lifecycle by reducing unnecessary maintenance, preventing and mitigating failures, and extending asset life where appropriate. End-to-end process and rigorous standards ensure that maintenance services are always delivered safely — protecting the wellbeing of everyone in your data center.





How we're different



Industry-leading technologies and data-driven insights



The industry's top data center talent, all in-house



A proven, trusted partner to data center operators and users around the world



An integrated, globally consistent platform



End-to-end energy and sustainability expertise to support your environmental, social and governance (ESG) goals

Powering outcomes

Reliable and efficient operations with low and predictable costs – all provided by a transparent and proven, trusted partner.



Reliability: 100% uptime means no unplanned revenue loss or costs.



Reduced costs: Lower operating costs than the self-service model—boosting margins and profitability.



Actionable data: Business intelligence to track performance and inform strategic decision-making.



Improved sustainability: Energy-efficient operations, supporting ESG goals and lower OPEX.



Competitive advantage: Reliable, cost-effective and energy-efficient data centers help you differentiate and compete in a crowded market.



Data Center + in action

Financial services company

A financial services company serves as the white-label processor for many large retailers' branded credit cards, processing millions of transactions daily. In its nearly 10 years of partnership, the firm had 100% uptime and zero outages, became one of the first LEED Gold certified data centers in the country and turned to JLL to manage the critical white space areas within its data centers.

Technology company

For this technology company, information and data needs to be reliable and instantly accessed by their customers – every minute of every day. When JLL was selected as the single partner for this tech company's entire data center portfolio, JLL implemented a robust 90-day transition plan. This plan focused on assessing the current data center staff's skills and experience, and setting up a comprehensive training program focusing on technical expertise and adherence to JLL's leading best practices, playbook and procedures. Outcomes include: 100% uptime and zero outages, a successful go-live in less than 90 days, upskilled all engineers to adhere to the industry's highest standards and standardization of all data center operations globally.

Global bank

One of the largest banks in the world needed to ensure their data centers – which process trillions in financial transactions every month – were online 24/7. JLL completely transformed every aspect of their data center operations globally. We implemented a robust process and procedural playbook as well as a comprehensive technology program that leverages automation for maintenance and allows the bank to see every aspect of their data center operations at their fingertips. In the 10 years since JLL became their global data center partner, the bank saw 100% uptime and zero outages, and is now turning to us to implement a comprehensive sustainability program to ensure their data centers help meet their sustainability target of net-zero carbon by 2030.



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